## Green Lake Conference Center Job Description Housekeeper

Job Class: Part-time Reports to: Housing Services Director

## **Requirements:**

- 1. Take pride in one's work and have an eye for detail.
- 2. Have a pleasant disposition and a willingness to work well with others.
- 3. Promote and support the high level of service that Green Lake Conference Center and its guests have come to expect
- 4. Interact in a professional manner with guests and fellow employees
- 5. Communicate effectively with the Housekeeping Lead, Housing Services Director, and the Housing Services Assistant Director
- Must hold a valid WI driver's license

## Duties include, but are not limited to the following:

- 1. Dress in a neat and clean manner in accordance with the uniform and dress code.
- 2. Check with lead or management to determine tasks for the day.
- 3. Read and understand housekeeping reports.
- 4. Be responsible for any keys or key cards that are issued, and make sure they are turned in to team leader at end of shift.
- 5. Always carry a two-way radio, and use proper radio etiquette (if lead is not present)
- 6. Be familiar with all safety procedures and implement them in daily routine.
- 7. Be familiar with chemicals and their proper use.
- 8. Be familiar with and follow Housing Services policies
- 9. Stay informed about Green Lake Conference Center so guest's questions can be answered, and their needs can be confidently met.
- 10. Drive GLCC vehicles in a safe and responsible manner (if lead is not present)
  - A. Obey all speed limits.
  - B. Always give pedestrians and bicycles the right of way.
  - C. Slow down if weather or road conditions are a factor.
- 11. General cleaning of guest rooms, houses, cabins, meeting rooms and public areas:
  - A. Vacuuming
    - B. Dusting and high dusting
  - C. Sweeping
  - D. Mopping
  - E. Making beds
  - F. Cleaning bathrooms
  - G. cleaning glass
  - H. Emptying garbage
- 12. Strip and sort dirty laundry
- 13. Stock linen shelves and housekeeping carts
- 14. Fill chemical bottles at the end of every shift.
- 15. Keep closets, carts, and cleaning areas neat and orderly.
- 16. Take proper care of any equipment used during shift.
- 17. Report to team leader anything that may require a work order.
- 18. Take timely and appropriate breaks.
- 19. Report injuries to management immediately
- 20. All other duties that may arise as part of the Housing Services department.

## **Physical Requirements:**

Medium work duty:

- 1. Exerting 25 to 50 pounds of force occasionally
- 2. Standing or walking for long periods of time
- 3. Bending, kneeling, raising arms over head
- 4. Operating floor machines of various sizes
- 5. Using your hands to handle, control, or feel objects, tools, or controls.
- 6. Repeating the same movements
- 7. Bending or twisting your body
- 8. Working with cleaning chemicals, wearing proper PPE